Postal Complaints

Southfield Post Office  248 368-2996 or 248 368-2977  
Lathrup Village Post Office  248 599-6208

Southfield Postmaster  
Adrana Jones  adrana.c.jones@usps.gov

Post Office Operations Mgr (POOM)  
Valerie Vercek  Valerie.vercek@usps.gov

Randy McGeachy (POOM3)  248 466-7278

Regional Manager  
Donald Dombrow  Donald.d.dombrowjr@usps.gov

Marketing Mgr (Detroit Region)  
Patricia Bridgeforth  313 226-8634  patricia.d.bridgeforth@usps.gov  
She can oversee complaints and get someone involved to help you

Postal Inspector General Hotline  888 877-7644

US Postmaster General  202 268-2608  
Louis DeJoy  (since June 15th, 2020)  louis.dejoy@usps.gov  
475 L’Enfant Plaza SW  
Washington, D.C. 20260

Customer Service 202 268-2500  fast@usps.gov